

PDJ HOPPO ENTERPRISES P/L T/AS TAURUS TANKS



WHOLESALE SPECIALIST MANUFACTURER OF RAINWATER TANKS- MODULAR & ROUND

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ABN 25 158 442 310

8 SOMERSET CIRCUIT
LONSDALE SA 5160
AUSTRALIA

STANDARD WARRANTY TAURUS TANKS STEEL PRODUCTS

When you purchase a Taurus product, you have the peace of mind in knowing that your product is covered by Taurus Standard Warranty. The Taurus Standard Warranty is provided by PDJ Hoppo Enterprises Pty Ltd (ABN 25 158 442 310) 8 Somerset Circuit Lonsdale SA 5160 Australia.

GENERAL TERMS AND CONDITIONS

- 1.1 The benefits given to you in Taurus Standard Warranty are in addition to other rights and remedies you have under a law in relation to the products to which Taurus Standard Warranty relates. Taurus products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the products repaired or replaced if the products fail to be of acceptable quality and the failure does not amount to a major failure.
- 1.2 Subject to section 1.1 and the terms below, as your Standard Warranty Taurus agrees to repair or replace at Taurus cost the Taurus product purchased by you in Australia from a Taurus Authorized Dealer when the product does not perform in accordance with the manufacturer's specifications during the Warranty Term specified for the product in the warranty table below, commencing from the date of purchase.
- 1.3 To make a claim under the Standard Warranty you will need to:
 - a). Contact Taurus Tanks to register your claim and provide the details to enable Taurus Tanks to assess the claim. (08 8326 0558)
 - (b). Provide or make the product available to Taurus as set out in the below table or as otherwise agreed with Taurus. If service is onsite or in-home pick-up service, Taurus will contact you to make arrangements for on-site service or pick-up.
 - (c). Please note, you will need to submit proof of purchase (e.g. bill of sale, invoice or purchase receipt) with your claim. Replacement of the product or a part does not extend or restart the Warranty Term
 - (d). The product will be at the owner's risk whilst in transit to and from Taurus Tanks, unless transported by Taurus.
 - (e). Taurus may seek reimbursement of any costs incurred by them when the product is found to be in good working order..

GENERAL EXCLUSIONS AND LIMITATIONS

2. To the full extent permitted by law, but subject always to 1.1, the Standard Warranty will not apply:
 - 2.1 If the product has not been installed, operated, maintained or used in accordance with the manufacturer's instructions or specifications provided with the product.
 - 2.2 To damage, or failure resulting from alterations, accident, misuse, abuse, fire, storm activity, acts of God, unauthorised repairs by any persons, use of defective or incompatible accessories, exposure to abnormally corrosive conditions or entry by any insect, vermin or foreign object in the product.
 - 2.3 To damage arising during transportation, installation or while moving the product, or to any transportation costs of the product or any parts thereof to and from the owner, unless otherwise specified in these warranty terms.
 - 2.4 To any failure, to the extent that the failure is not a failure of the product to perform in accordance with its specifications.
 - 2.5 To replacement or repair of any (1) consumables (including taps or valves), or (2) lost parts or accessories.
 - 2.6 To any wear and tear if the product is used in commercial, industrial, educational or rental applications.
 - 2.7. To the full extent permitted by law but subject always to section 1.1:
 - 2.8 Taurus will not be liable for any loss or damage arising from loss of use, loss of profits or revenue, or for any resulting indirect or consequential loss or damage.

PRODUCT

WARRANTY TERM

SPECIAL WARRANTY CONDITIONS

PRODUCT	WARRANTY TERM	SPECIAL WARRANTY CONDITIONS
GALVANISED MODULAR TANKS	5 YEARS	ON SITE SERVICE WITHIN 25KM OF TAURUS TANKS FACILITY RETURN TO TAURUS FACILITY OUTSIDE RADIUS WORKMANSHIP, SEALING TO WATER TIGHT NO CORROSION ON GALV STEEL
GALVANISED TANK STANDS	5 YEARS	NO CONDITIONS RETURN TO TAURUS FACILITY
AQUAPLATE TANKS	5 YEARS/ 20 YEARS	ON SITE SERVICE WITHIN 25KM OF TAURUS TANKS FACILITY RETURN TO TAURUS FACILITY OUTSIDE RADIUS 5 YEARS WORKMANSHIP 20 YEARS CORROSION TO PERFORATION BY BLUESCOPE STEEL
GALVANISED GARDEN BEDS	2 YEARS	ON SITE SERVICE WITHIN 25KM OF TAURUS TANKS FACILITY RETURN TO TAURUS FACILITY OUTSIDE RADIUS WORKMANSHIP ONLY NO CORROSION
AQUAPLATE GARDEN BEDS	2 YEARS/2 YEARS	ON SITE SERVICE WITHIN 25KM OF TAURUS TANKS FACILITY RETURN TO TAURUS FACILITY OUTSIDE RADIUS 2 YEARS WORKMANSHIP 2 YEARS CORROSION